



Winter Wonderland

Code of Conduct 2025

Skating is fun—but safety comes first. All skaters participate at their own risk.

✅ General Rules

- Follow all instructions from Ice Stewards and WWL staff.
- Children under 12 must be accompanied by an adult (18+); children under 6 must have an adult with them on the ice.
- Access to the rink is at the discretion of WWL staff. Their decisions are final.
- Tickets are non-refundable and non-exchangeable. If asked to leave for misconduct, no refund will be issued.
- If you have concerns, ask to speak with the WWL Supervisor.

🚫 Prohibited Behaviors & Items

- No littering or loitering. No food, drinks, tobacco, or gum on the rink.
- No entry without skates. No headphones, phones, cameras, or bags on the rink.
- No climbing or sitting on dasher board walls.
- No carrying others, including children.
- No games (e.g., tag), chain skating (more than three holding hands), or disruptive behavior.
- No shouting, swearing, spitting, fighting, bullying, vandalism, or petting.
- No skating under the influence of drugs or alcohol.

🧊 Skating Etiquette & Safety

- Always skate in an anti-clockwise direction.
- Keep moving—no stopping or sitting on the ice.
- Control your speed and stay alert to others and obstacles.
- Know your limits and skate within them.
- Leave the rink during resurfacing, at session end, or when directed by staff.
- Avoid altercations and maintain respectful conduct.
- Bike helmets, knee pads, and elbow pads are permitted.
- If you fall over, keep your hands close to your body and wait for assistance from our team.

⚠️ Assumption of Risk

Skating is inherently risky. By entering the rink, skaters and spectators alike accept the possibility of injury, including:

- Collisions with other skaters or individuals
- Falls
- Contact with objects or rink structures

WWL management and VISAR are not liable for any injury or loss.

By respecting these guidelines, we ensure a safe and enjoyable experience for everyone.

Let's skate smart and have fun! 🧊